

HOW TO UPDATE YOUR MEMORABLE WORD



PLEASE NOTE IF YOUR ACCOUNT HAS BEEN SUSPENDED YOU WILL NEED TO CONTACT THE OFFICE ON (01) 8513400 TO REACTIVATE YOUR ACCOUNT.

1

- Login to MFCU app

2

- Click the menu button in the top left hand corner

3

- Click on 'Personal Details' and under the drop down menu, click 'Security Details'

4

- Scroll down the screen to 'Update Your Memorable Word'

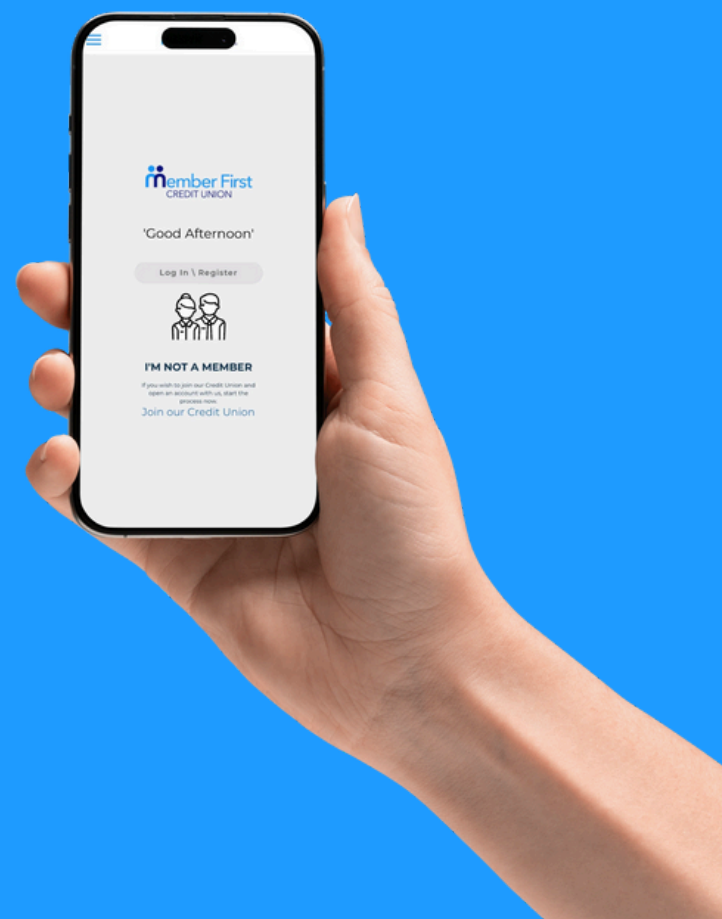
5

- Choose a memorable word and click 'Update Memorable Word'

6

- This is a security word that you will use to reset your password in case that you get locked out of your account

 **Member First**
CREDIT UNION



RESETTING YOUR MFCU PASSWORD



PLEASE NOTE IF YOUR ACCOUNT HAS BEEN SUSPENDED YOU WILL NEED TO CONTACT THE OFFICE ON (01) 8513400 TO REACTIVATE YOUR ACCOUNT.

1

- Open your MFCU app

2

- If you have forgotten password, click 'Forgotten Password'

3

- To reset your password, enter your username, date of birth and your Memorable Word

4

- Click 'Request One Time Passcode' - enter this 4-digit verification code sent to your mobile

5

- Choose a new password and confirm this password

6

- your password will then be reset and you can login to your account with your updated login details

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